

Air Brush Artwork Frequently Asked Questions

1. How Big is the Carpet and how do I clean it?

A: The carpet measures 26.6 x 17 inches and is scotch guarded. It is recommended that the carpet be spot cleaned and not laundered.

2. What is the available sizing for Tee shirts?

A: Tee- Shirts are Gildawear brand and are a 50/50 poly cotton blend – white only.

- Available sizing is Youth S, M, and L as well as Adult XS, S, M, L, and XL.
- The process / technology to transfer the image is known as sublimation in which the end product will transpose itself in a high quality full colour image.
- Recommended care for T-shirts is to wash in cold water, gentle cycle and tumbled on light dry.

3. Are there other designs available?

A: Yes, we have also arranged for the artist to bring in a catalogue of other popular images available for both the T-shirts and mats so that there will be a little something for siblings and family members to enjoy. Alternative images on carpets or T-shirts will be available day of event for \$27/item.

4. Can I order day of event?

A: Absolutely but please be aware we will be charging \$27/item, and there will be limited quantities on hand. However, if you still really want the item the vendor has agreed to take orders day of, but you will have to pay the additional cost for shipping fees which will vary dependent on end destination set by shipper (TBD).

5. When do we get the goods?

A: The goods will be delivered onsite at the rink. We are looking into the possibility of having them delivered to your hotel as we will have a RHRA delegate on hand during the expected arrival /check-in hours from 4-6p.m. on the Friday of the tournament. Recommendation is to stop by the RHRA concierge desk at your hotel. If they are not there, don't worry we promise to have them at the rink. Pick up for goods at the rink will be located upstairs near check-in where your coaches sign in to get dressing room keys. We do not want individuals coming up but would rather like to have one delegate (may require additional womanpower and assistance) as we are preparing the goods on a team basis.

6. What happens if I want other items the day of the event?

A: If you have pre-ordered one of the items in advance we will honour and ensure that you are charged the same \$25 / item on the day of the event. All you will need to do is show them your beautiful new carpet to get the item (for your sibling or more for yourself) at the \$25 pre-order rate.

7. What is the last day to place orders online?

A: Online orders will be accepted up to Jan 31st, in order for the vendor to have sufficient time to handle the volume and prepare for fulfillment. It is strongly encouraged to act on this fundraising effort in advance of the tournament. Ordering online in advance does save your \$2/unit as we will be charging \$27/unit day onsite Friday or Saturday.

8. Where will the fundraising booth be located?

A: You will be able to see the vendor "PARTY EXTRAS" in action onsite at Thomas Graham Arena Friday Feb 5th & Saturday Feb 6th from 10:00a.m. – 7:00p.m.

- **CASH IS THE ONLY METHOD OF PAYMENT ONSITE.**

ALL SALES FINAL – NO REFUNDS or EXCHANGES (unless an error has been made of course)